



### **NEWSLETTER**

### APRIL 2023





# GENERAL MANAGER





Welcome to the April edition of our newsletter! As Autumn progresses, we hope that everyone stays safe and healthy during these challenging times. We continue to be vigilant in maintaining the highest levels of care and safety for our residents as we approach the festive season of Easter and the month of Ramadan. The OMT will review our PPE policy to increase from surgical masks and goggles to P2/N95 masks and face shield.

ATV Management and preventive measures are working well in keeping COVID out of the facility and hope this continues. Unfortunately, COVID still has a strong presence in the Aged Care

sector. ACCPA's COVID-19 report has indicated an increase in the number of active COVID-19 cases from 931 cases (651 resident cases and 280 staff cases) reported on 9 March 2023 to 1,086 cases (759 resident cases and 327 staff cases) reported on 16 March 2023. There have been 93 new outbreaks, 18 new resident deaths, and 951 combined new resident and staff cases reported since 9 March 2023.

Unfortunately, we are yet to fill the position of Catering Supervisor to replace Maria in the Kitchen. There were three candidates booked for interviews, out of the three, two cancelled and one did not arrive for the interview. However, ATV has approached a Catering Consultant to assist us with the review of the kitchen processes and menu reviews as well as putting in place essential training for our Catering team to give them the tools and skill sets to make great improvements in our meals, choices, and processes. Peter Welfare will be on site for a couple of weeks in April and will be on on the floor working closely with the Senior Management and our Catering team.

On the bright side, ATV is looking to offer two Registered Nurse positions by early April. There have been many outstanding Registered Nurse candidates as well as PCAs.

We are pleased to announce that a large number of our residents have been receiving the flu vaccination in preparation for the flu season. We encourage all staff and families to also have their vaccination as it is reported we are bracing for a bad flu season. Please note, you can get your vaccine from your local pharmacy as well as your local GP. As flu vaccine is not mandatory for entering an Aged Care facility this season, you are not required to send a copy of your flu certificate through to ATV.

In this month's newsletter, we have some exciting updates and events to share with you. Our Lifestyle department has been working hard to keep our residents engaged and entertained. We have a range of activities and events planned for the coming weeks. We also have our Easter celebration! We are looking forward to an active and engaging month ahead!

The two big events for the month of April are the ANZAC Service on Thursday, 20<sup>th</sup> April commencing at 10.00am and Dutch Kingsday on Thursday, 27th April with a wonderful Dutch themed concert with Annette van Roden. There will be lots of yummy Dutch food throughout the day which was planned by the Dutch residents at our village. We will have Tompoezen, Hutspot, Dutch Pea/Ham Soup, Bitterballen, variety of Dutch Cheeses and Dutch Applecake with whipped cream.





Noreen and Katja also had the opportunity on 10<sup>th</sup> March to attend "A Day Downtown with Dementia" organised by Wesley Mission and Australian Recreational Therapy Association. There were many excellent presenters on the day such as Dr Julie Bajic Smith (Aged Care Psychology Consultant), Craig Gear (CEO of OPAN) and Teepa Snow who is a leading educator on dementia from US and Canada. They came away with some fantastic strategies to implement at ATV. At the recent Staff Meeting they shared their knowledge by means of a role play. Please see below the photos of Noreen and Katja together with Teepa Snow.

If you would like further information about Teepa Snow please have a look at the website <a href="https://teepasnow.com/">https://teepasnow.com/</a>

I would like to extend our welcome to Mr. Ron Kinsey to our ATV family. We hope you enjoy your respite stay with us here at ATV. Thank you Mr. David Lind for your short respite say with us, we hope to see you again soon. Finally, I would like to extend our condolences to the families and friends of Mrs. Irena Najdzion and Mr. Ibraheem Al-Ani. You will be deeply missed. May you rest in peace.

A quick note to remind all residents and families of the three days of public holidays in April. Good Friday (7th April) and Easter Monday (11th April) and Anzac Day (25th April). The Administration building will be closed for these days. For urgent matters, please see the Registered Nurses on duty.

Happy Easter and Happy Ramadan to all.

Kind regards,

Sophia Markwell

Kind regards Sophia Markwell General Manager

# HOMIECAIRIE





### WELCOME - Willkommen April 2023

April brings a celebration of our brave ANZACs. 'ANZAC' stands for Australian and New Zealand Army Corps. On 25th April 1915, Australian and New Zealand soldiers formed part of the allied expedition that set

out to capture the Gallipoli peninsula. These became known as Anzacs and the pride they took in that name continues to this day. The meaning of Anzac Day today includes the remembrance of all Australians killed in military operations and recognition of all serving members of the defence forces.

On another note, Autumn has arrived and with it many variable weather changes! Crisp fresh air makes Autumn a great season for enjoying Sydney coastal walks where you may be able to spot humpback whales, or you could take a drive to Wentworth Falls, visit Taronga Zoo or enjoy a Sydney Symphony Orchestra concert. Lots to do. If you would like to book a care worker to drive you to a special location please let me know and I can organise that for you.

ATV Homecare had its Accreditation visit at the end of February 2023. The assessors audited our operations for 3 days, 2 days of which were on site. I am very pleased to report we passed all standards and outcomes with some improvement noted in Standard 2 regarding Advanced Care Planning. This is a great result and the staff and management are grateful for some of you assisting the assessors with their enquiries. As an improvement, I have registered for online training on Advance Care Planning as this is very important in the strengthening of clinical governance for Homecare. Registered Nurse Yang and I will be engaging in those conversations with you going forward.

Michelle Axford, our Office Manager, will be assisting the Home Care Coordinator in the Homecare operations. Michelle has a background in Homecare services so we are very lucky to have had her join our team. In addition, the Business Manager, Margaret Russell, will be supervising the accounts and billing information coming to you. We know the errors in statements have caused some frustration for you. We do have a plan to improve greatly in this area. Margaret has advised she is available at any time should you have any issues or wish to speak with her.

A very important reminder - if you have a stay at hospital to let me know as soon as you are able to do so. We will work closely with you to review your care needs if there have been changes in your health after your hospital discharge. Sometimes your medication may have to be adjusted and we need to adjust this on our system. If you are able to, send us your discharge letter which will also be helpful. On the same note we have to report to Services Australia any absences in relation to hospital leave.

A reminder: Day light saving April Sunday 2nd - mobile devices do automatically reset. If you have manual battery-operated clocks that need to be adjusted please ask our wonderful care staff to assist with that.

Easter break from April Friday 7th – Monday 10th - If you follow any religious celebrations and if we are able to support you please let us know (holidays rates fees applies)
Tuesday April 25th is Anzac Day, a public holiday (holidays rates fees applies)

As you know, there have been changes in the Homecare model regarding inclusion & exclusion items. It is important that you consult with me before purchasing items as your care plan needs to be reviewed for this and no reimbursement will be provided without my approval. Included & Excluded items can also be found under your **Home Service Agreement**, part F pages 30 – 33. In addition extra information can be located on:

https://www.myagedcare.gov.au/sites/default/files/2023-01/operational-manual-forhome-care-package-consumers.pdf pages 60 - 73

As previously reported, ATV wishes to hold a Homecare client information session. We have tentatively planned for this to be held on 4th May 2023 from 2pm to 4pm here at ATV. More information will be coming to you regarding the session in the next week or two but in the meantime please pencil this date into your diary.

Fire safety! Smoke alarms are the best safety protection. Most of you have the support from family & representatives to check on their functionality, but if you don't, please contact me to arrange maintenance allocation. Make sure you check the batteries in your smoke alarms regularly.



April birthdays to acknowledge: 5th Carlos Olivera, 7th Maria Wilson, 8th Stamatina Kokokiris, 10th Merilyn Smith, 14th Sophia Malavazos & Werner Strecker, 19th Rudy Peen, 20th Fred Touma & 29th Barbara Heath

Warm regards, Elizabett Fernandez

#### How to Make a Delicious Anzac Biscuit: with assistance of our Care Staff! 8 Ingredients

- 1 1/4 cups plain flour, sifted
- 1 cup Uncle Tobys Traditional **Rolled**
- 1/2 cup caster sugar
- 3/4 cup Coles Desiccated Coconut
- 150g unsalted butter, chopped
- 2 tbsp golden syrup or treacle
- 1 1/2 tbsp water
- 1/2 tsp Coles Bicarbonate Soda



#### 4 Methods Steps

#### . Step 1

oven to 170C. Place the flour, oats, sugar and coconut in a large bowl and stir to combine.

#### . Step 2

In a small saucepan place the **golden** syrup and butter and stir over low heat until the butter has fully melted. Mix the bicarb soda with 1 1/2 tablespoons water and add to the golden syrup mixture. It will bubble whilst you are stirring together so remove from the heat.

#### . Step 3

Pour into the dry ingredients and mix together until fully combined. Roll tablespoonfuls of mixture into balls and place on baking trays lined with non stick baking paper, pressing down on the tops to flatten slightly.

#### . Step 4

Bake for 12 minutes or until golden brown.

DAY	DATE	ACTIVITY	VENUE	TIME
Saturday	1	April Fool's Day	Hall	10.00am
April	Yahtzee	Morning Tea Memories		
noy		Yahtzee	Hall	10.45am
		Activities in Camellia	Camellia	2.00pm
Sunday	2	Morning Tea with Sonja	Hall	10.00am
PALEM		Online Palm Sunday Mass	Individual Rooms	
SUNDAY		with Sonja Family and Friends Visit	RIMAMIR COOKS WARL	All Day
		railing and Friends Visit		All Day
Monday	3	Exercises with Physio	Hall	10.00am
		Wrapping Easter Baskets	Hall	1.30pm
Tuesday	4	Morning Tea	Hall	10.00am
		Planting of Easter Grass	Hall	10.30am
		Planting to Represent new		
		life	1.111	4.00
Modpoodov	5	Bingo with Corey	Hall Hall	1.30pm 10.00am
Wednesday	5	Catholic Mass in English with Father Edmund	Паш	10.00am
		Coffee Get Together	Hall	10.30am
		Executive Meeting	Coffee Shop	11.00am
		Andre Rieu Concert and	Hall	1.30pm
		Board Games		
Thursday	6	HOLY THURSDAY		
NATHON SECTION		Morning Tea	Hall	9.30am
DILESDAY 7		Easter Spoon Race	Hall	10.00am
		Wooden Easter Craft	Hall	11.00am
		Easter Lucky Door Prize	Hall	12.00pm
		Shuffleboard and	Hall	2.00pm
		Preparation of Easter		
Friday.	7	Activity Kits		
at the street	<b>'</b>	GOOD FRIDAY Stations of the Cross and	Hall (on TV)	10.30am
Friday +		Hot Cross Buns		10.004111
744		(Morning Tea)		
Saturday	8	EASTER SATURDAY		
		Bingo with Effie	Hall	10.00am
		Activities in Camellia	Camellia	2.00pm
Sunday	9	EASTER SUNDAY		
EASTER SUNDAY		Handel's Messiah (Easter	Hall (on TV)	10.00am
HE IS RISEN!		Concert)   The Tabernacle Choir		
1000	4.0	& Orchestra		
Monday	10	EASTER MONDAY	Individual Decree	
Easter Manday		Family and Friends Visit	Individual Rooms	

DAY	DATE	ACTIVITY	VENUE	TIME
Tuesday	11	Exercises with Physio	Hall	10.00am
raccaay		Bingo with Corey	Hall	1.30pm
Wednesday	12	Communion Service	Hall	10.00am
FR TAN		Coffee Get Together	Hall	10.30am
321		Residents Meeting	Hall	11.00am
		Guest Presenter from	Hall	1.30pm
Seniors Rights Service		Seniors Rights and		
	40	Discussion Group	0. (( 0)	40.00
Thursday	13	Morning Tea	Coffee Shop	10.00am
		Easter Orthodox Traditions	Coffee Shop	10.30am
		and Easter Egg colouring	Hall	2.0000
		Easter Egg decorating Golf Competition	Hall	2.00pm 2.30pm
Friday.	14	Non-Denominational	Hall	10.00am
i iluay.	14	Service with Rev Muldoon	l Iali	TO.OUaiii
		Happy Hour and Karaoke	Hall	2.00pm
Saturday	15	Yahtzee with Effie	Hall	10.00am
yahtzee		Activities in Camellia	Camellia	2.00pm
Sunday	16	Orthodox Easter Sunday		
		<b>BrainTrainerPlus</b>	Tulip Room	All Day
Outherlow Enotes		Friends and Family visits	Individual Rooms	
Monday	17	Bocce Competition	Hall	10.00am
		ANZAC Craft	Hall	1.30pm
Tuesday	18	Exercises with Physio	Hall	9.30am
		Making ANZAC Biscuits	Hall	10.30am
		Bingo with Corey	Hall	1.30pm
Wednesday	19	Hairdressing Service	Hairdressing Salon	9.00am
		Catholic Mass in English	Hall	10.00am
		with Father Edmund	Llall	
		Coffee Get Together	Hall   Hall	10.30am
		Board Games	Flaii	11.00am
		Packaging ANZAC Biscuits		1.30pm
Thursday	20	ANZAC Service	Hall	10.00am
Anzac Day		Special Morning Tea	Hall	11.00am
Stryice Duy		ANZAC Activities including		2.00pm
		Two-Up	Hall	
Friday	21	Non-Denominational	Hall	10.00am
		Service with Rev Dennis Muldoon		
		Happy Hour	Hall	2.00pm
	1		i e	

DAY	DATE	ACTIVITY	VENUE	TIME
Saturday	22	Bingo with Marja	Hall	10.00am
The second		Coffee and Chat	Hall	11.00am
		Family and Friends Visit	Individual Rooms	
Sunday	23	BrainTrainerPlus	Tulip Room	All day
		Family and Friends Visit	Individual Rooms	
Monday	24	Exercises with Edward	Hall	9.30am
		Cooking Dutch Pea/Ham	Hall	10.30am
		Soup		
		Bingo with Katja	Hall	1.30pm
Tuesday	25	PUBLIC HOLIDAY		
ANZAC DAY 🛔		ANZAC DAY		
alle me mu		Self-initiated Use Anzac	Individual Rooms	All Day
000000		Day Activity Kit		
Wednesday	26	Catholic Mass and	Hall	10.00am
		Annointing with Priest from		
		Sefton		
		Coffee Get Together	Hall	10.30am
225		Dutch Kingsday	Hall	1.30pm
		Preparation		
Thursday	27	Dutch Kingsday Celebration		
		Dutch Concert with Annette	Hall	10.00am
<b>一种</b>		Sjoelbak Competition	Hall	1.30pm
Kings Day		Dutch Cheese Platter	Hall	3.00pm
Friday	28	Non-Denominational	Hall	10.00am
-		Service with Rev Muldoon		
		Happy Hour and Karaoke	Hall	2.00pm
Saturday	29	1:1 Craft and Pamper	Individual Rooms	9.00am
		Activities in Camellia	Camellia	2.00pm
Sunday	30	BrainTrainerPlus	Tulip Room	All day
		Family and Friends Visit	Individual Rooms	_

Breakfast: 8.15am Lunch: 12.30pm Dinner: 5.15pm Library Day: Thursday, 20<sup>th</sup> April 2023 Pension Days: 6<sup>th</sup> and 20th April 2023 Podiatrist: Tuesday, 11<sup>th</sup> April 2023

Hairdresser: Wednesday, 26th April 2023





VIVIAN NIZZIA 9TH NATALIE KINSEY 21ST VINCENT MONTELLONI 13TH
JOHN DONALDSON 30TH

### Diary Dates

#### **Dutch Memorial Service (Dodenherdenking)**

Thursday, 4th May - 10.00am

#### **Mothers Day Concert**

Thursday, 11th May - 10.00am

#### International Nurses Day

Friday, 12th May

### **Kings Coronation Party**

Tuesday, 9th May

An International Women's Day Garden Party was held in Camellia with a beautiful art display of international pictures and residents enjoyed a glass of bubbly.













St Patrick's Day was celebrated with an evening bus outing to the Fiddler at Rouse Hill. Residents enjoyed watching an Irish Dancing performance and listening to a live Irish band. In the village residents participated in Irish Bowling, Bingo, potato printing, a special Irish morning tea and Happy Hour.







































A fabulous Greek concert by Annette, tasting yummy Greek food such as Greek Antipasto, Greek Gelato and a variety of Greek biscuits.









