ABEL TASMAN

NEWSLETTER

NOVEMBER 2022

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ABEL TASMAN VILLAGE RECREATION PROGRAM
NOVEMBER 2022

FROM THE GENERAL MANAGER

Welcome to the November newsletter everyone.

We are happy to report that ATV has had no further COVID-19 outbreak since declared over on the 22nd of October. Further relaxing of COVID-19 rules has been released and is currently being reviewed by the Outbreak Management Team. The relaxing of rules *can* mean that an RACF is no longer required to screen visitors and no restrictions on the number of visitors per resident etc. Downgrading PPE from during the non-outbreak period to surgical masks and goggles (for those who do not wear glasses) have been welcomed by all staff and residents. The balance between relaxing these protocols and continuing to keep your loved ones safe is a delicate one. These measures and advice will be reviewed if further outbreaks occur in the future. However, ATV will always continue to put measures in place to keep our residents and staff safe. If there are any changes to the screening process, we will communicate that out to you via our communication portal.

Now that restrictions are relaxing, the management team is starting to attend seminars and conferences in person rather than via video calls and Zoom meetings. So far, the management team and I attended the Stewart Brown Aged Care Finance Forum and Aged Care Catering Summit this month. We are continuing to attend conferences online which is also very helpful as it allows us to continue to be onsite.

Recruitment is slow.. but is ongoing for RNs, PCAs, kitchenhands, and a Kitchen Supervisor. The data on Seek.com also indicates low uptake with applicants in all departments when comparing data from previous years to this year. The trend we are currently seeing now at ATV with candidates from April – September 22 is as follows:

- 33 candidate interviews booked across PCA, Catering, and RN teams
- 20 interviews proceeded
- 11 candidates did not show for interview
- 2 candidates cancelled ahead of time
- 15 candidates have been offered a position
- 4 candidates accepted the position and then did not commence

Summary: 33 candidates, only 11 starters. ATV continues to interview candidates from September to October but unfortunately again we are seeing a similar trend.

On a more positive note, new TAFE students and PCA staff doing orientation this week had a very positive reaction during interactions with multiple staff and residents. New staff commented on how fabulous the facility looked, clean and tidy, very well equipped and their interactions with other staff and residents was certainly something we should be proud of at our facility.

Mandatory Training will commence during the month of October and November for all staff including Homecare staff. The training will be conducted by the senior management team of ATV (General Manager, Business Manager, Clinical Care Manager, and Service Support Manager). This will involve all staff members for a full day of training. Topics covered include Aged Care Standards and legislation, AN-ACC, reporting (SIRS and restrictive practices), skillset training (Manual handling, Fire evacuation, and infection control), and refresher training on our clinical management system. ATV is committed to continually looking to improve our services with best and evidence practices.

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Unfortunately, Ian (Catering Supervisor) has decided to step down from her role and will continue to work in the kitchen as the cook on duty. She will still be onsite to assist you with your day-to-day catering needs.

I would like to introduce you to Maria who is stepping up into the role of the Acting Catering Manager. Maria has been working at ATV for many years now and has previously stepped up into the Acting Supervisor role before during Mark and Ian's absence. Therefore, I am confident that she will do a great job.

We are sad to see our beloved Paco (RN) go. He will be leaving by the end of October to take his young family onto a new and exciting future interstate. On behalf of the ATV Board and staff, we wish you all the best of luck and we will miss you. Come back and visit us sometime. (Paco and his beautiful daughter)

The reforms mentioned in the last month's newsletter are works in progress. The new funding model (AN-ACC) commenced on 1st October 2022. The management team met with the treasurer of the Board to review the budget for the PCA and RN salary to align with AN-ACC compulsory minimum of 200 care minutes per resident per day.

The Consumer Experience Interview was held on the 18th of October. ATV was not informed of the residents chosen for the interview with 14 residents chosen randomly from the data that was given to them by ATV. The summary report will be available the same week as the new Aged Care Star Rating goes live in December 2022. Once the information becomes available, we will make sure it is distributed to you all.

The Resident Meeting was held on the 19th of October, and I'm happy to report there are a lot of positive things discussed, so thank you to the residents and the resident executive members. Special guest Edward (physio) was asked to present the new physiotherapy program that Tracey and Edward put together to align with the new funding model (AN-ACC). These exercise programs are designed to improve strength, balance, and stability. Each individual resident is assessed according to their abilities and in consultation with the physio has been allocated to a specific program. The initial program has been running well, and the timetable will be adjusted according to our resident's needs. Please see a timetable attached for your reference.

There was also a presentation to the Board, Members, and Management Team by the Boffa Group Project Manager and the Design Team. The meeting is to provide an update on the plans for upgrading the Abel Tasman Village. A poster of the new plans will be posted around the facility for you to view. The project is going well and looking forward to some exciting changes with ATV.

I would like to extend our gratitude and farewell Mr. Smith and Mrs. Davenport for your respite visit at ATV, we hope to see you again soon.

Kind regards,

Sophia Markwell
General Manager

HOMECARE

ABEL TASMAN
A culture of care

Welcome – Bienvenido: November 2022

All HCP clients will have recently received a copy of the letter from the Aged Care Commissioner, Janet Anderson, regarding improvements in Quality and Safety in Aged Care.

These recommendations are in response to key findings in the Royal Commission into Aged Care Quality and Safety. We have improved our services by offering translated versions of some critical communications if you require.

Please contact Elizabett and let her know if you prefer critical communications in a preferred language other than English. Our communications may also be sent to you or your 1st nominated contact by a text message link.

In October our ATV Systems Manager Jeremy and I have conducted our first part of annual mandatory training for HCP staff on the updated Consumer Handbook contents and critical information for staff.

A quick note from **The Department of Health and Aged Care** regarding floods and emergency incidents care providers, care recipients, and their families or representatives should follow the NSW government pathways to request help: In New South Wales

- Dial Triple Zero (000) for Police, Fire and Ambulance in an emergency
- Call NSW State Emergency Services via 132 500 for help relating to floods and storms including damaged roofs, rising flood water, trees fallen on buildings, or storm damage.

If you are in a life-threatening situation, you should always call Triple Zero (000) for police, fire or ambulance.

It was lovely to see Eduarda Roggeveen, Mira Dimo and Gerrit Wassink three of our Homecare clients at last week's Oktoberfest celebration! Thank you so much to Noreen, the ATV volunteers and staff for putting on such a fabulous event!

Suggested by clients to organise an outing to The Log Cabin (cost involved) or to The Nepean River both in the Penrith area on a Thursday for a morning tea. Please let me know if you are interested in participating in this outing (date to be adviced)

The Nepean River

The Log Cabin

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We would like to welcome our new HCP care staff member Claudia who I'm sure will be a great addition to our team. Please make her welcome! Claudia is currently conducting 'shadow shifts' with our experienced Homecare staff members.

Our consumer birthday this month is Carmen Borg on the 5th November. Happy birthday Carmen!

We also say farewell to Janice Higgerson who has moved to a lovely residential aged care facility. We are also sad to farewell Pamela McInerney from ATV Homecare Services and wish her well with her new provider. We wish them both well!

Thinking and wishing all the best to consumers who are on respite care or in hospital.

On another great note we welcome to our new home care consumers Eva van Steenwyk and Anna Ludriks.

Care Staff on Annual Leave

Please note dear Homecare Clients that the following ATV Homecare Staff will be on annual leave:

Joyce from Monday 14th November to Sunday 20th November
Elizabett from Mon 28th November to Tuesday 6th December.

Please refer any queries to our ATV Admin office on 02 9645 3388 during my absence.

Take care…

Regards,

Elizabett Fernandez

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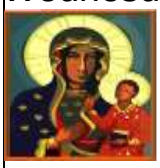
DAY	DATE	*ACTIVITY*	VENUE	TIME
Tuesday	1	***MELBOURNE CUP Sweepstakes All Day with Bill and John***	***Through the Village***	9.00 – 2.30
		Concert with Andrew Chara	Hall	10.00am
		Happy Hour and Fashion Parade	Hall	2.00pm
		Melbourne Cup Race on Screen	Hall	3.00pm
Wednesday 	2	***ALL SOULS DAY***	Hall	
		Catholic Mass in English	Hall	10.00am
		Coffee and Chat	Hall	10.30am
		Residents' Executive	Coffee Shop	11.00am
		All Saints Bingo and Quiz	Hall	2.00pm
Thursday	3	***Tai Chi with Physio***	Hall or Garden	10.00am
		November and Melbourne Pick-A-Box	Hall	2.00pm
Friday	4	***Non-Denominational Service with Rev Muldoon***	Hall	10.00am
		Morning Tea	Hall	11.00am
		Cocktail Hour	Hall	2.00pm
Saturday	5	***Bingo with Marja***	Hall	10.00am
		Anzac Biscuit making with Effie	Hall	2.00pm
Sunday	6	***Movie Residents' Choice***	Hall	10.00am
		Family & Friend visits	Individual Rooms	2.00pm
Monday	7	***Tennis Competition***	Hall	10.00am
		Wrapping ANZAC Biscuits and Decorating the Hall	Hall	2.00pm
Tuesday	8	***Group Physio with Edward***	Hall	10.00am
		Bingo	Hall	2.00pm
Wednesday	9	***Holy Communion service***	Hall	10.00am
		Coffee and Chat	Hall	10.30am
		Residents' Meeting	Hall	11.00am
		REMEMBRANCE SERVICE	Hall	2.00pm
Thursday	10	***Tongue Twisters morning***	Coffee shop	10.00am
		Group Physio with Edward	Hall or Garden	2.00pm
Friday	11	***Non-Denominational Service with Rev. Muldoon***	Hall	10.00am
		Morning Tea	Hall	11.00am
		Spring Colour Happy Hour	Garden	2.00pm
Saturday	12	***Yathzee with Clara***	Hall	10.00am
Sunday	13	***Movie Residents' Choice***	Hall	10.00am
		Family & Friend visits	Individual Rooms	2.00pm

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DAY	DATE	*ACTIVITY*	VENUE	TIME
Monday	14	***Target Games*** ***Black and White TV Game***	Hall Hall	10.00am 2.00pm
Tuesday 	15	***Group Physio with Edward*** ***Bingo with Corey***	Hall Hall	10.00am 2.00pm
Wednesday 	16	***HAIRDRESSER*** ***Catholic Mass with Father Edmund*** ***Coffee/Get Together*** ***Make your own Juice***	Hairdressing Salon Hall Hall Hall	9.00am 10.00am 10.30am 2.00pm
Thursday	17	***Thai Chi with Physio*** ***"Poffertjes" Afternoon Tea***	Hall Hall	10.00am 2.00pm
Friday 	18	***Non-Denominational Service with Rev. Muldoon*** ***Gelato Bar with Effie and Noreen***	Hall Garden	10.00am 2.00pm
Saturday 	19	***Yahtzee with Robyn/Clara*** ***Paper flower making***	Hall Hall	10.00am 2.00pm
Sunday	20	***Movie Residents' Choice*** ***Family & Friend visits***	Hall Individual Rooms	10.00am 2.00pm
Monday 	21	***Dutch Activities*** ***Table Bobs*** ***Who Am I Card Game***	Hall Hall Hall	10.00am 10.00am 2.00pm
Tuesday 	22	***Group Physio with Edward*** ***This Day in History*** ***Bingo with Corey***	Hall Hall Hall	10.00am 11.00am 2.00pm
Wednesday 	23	***CELEBRATION OF LIFE SERVICE*** ***Coffee/Get Together*** ***Magic Memory***	Hall Hall Hall	10.00am 11.00am 2.00pm
Thursday 	24	***Birthday Party with Anita Hartmann*** ***Sinterklaas Craft***	Hall Hall	10.00am 2.00pm
Friday	25	***Non-Denominational Service with Rev. Muldoon*** ***Morning Tea*** ***Happy Hour***	Hall Hall Hall	10.00am 11.00am 2.00pm
Saturday	26	***Bingo with Marja*** ***Christmas Craft***	Hall Hall	10.00am 2.00pm
Sunday	27	***Movie Residents' Choice*** ***Family & Friend visits***	Hall Individual Rooms	10.00am 2.00pm

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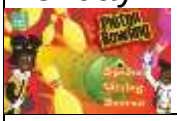
Monday 	28	***Sinterklaas Bowling Party*** ***Sinterklaas Table Game***	Hall Hall	10.00am 2.00pm
Tuesday	29	***SINTERKLAAS PARTY*** ***Bingo with Corey***	Hall Hall	10.00am 2.00pm
Wednesday	30	***Catholic Mass in English*** ***Coffee/Get Together*** ***Individual shopping***	Hall Hall Meet in front of Coffee shop	10.00am 10.30am 2.00pm

ANTHONY SCHNEIDERS 14TH **IRENA NJDZION 15TH**

ELIZABETH ZENTVELD 17TH **ANTONETTA GAILLARD 19TH**

DIANA HUNTER 28TH

Breakfast: 8.15am
Lunch: 12.30pm
Dinner: 5.15pm

Pension Days: 3rd and 17th November 2022
Podiatrist: Wednesday, 2nd and 30th November 2022

- November is shaping up as a very busy month with the Melbourne Cup on Tuesday, November with a wonderful entertainer, lucky door, our own horse race and a fashion parade.
- On Wednesday, 9th November the Remembrance Day Service at 2.00pm
- On Wednesday, 23rd November the annual Celebration of Life Service where we celebrate the lives of residents who passed away this year.
- On Thursday, 29th November Sinterklaas Party at 10.00am

The Hairdresser will be available on the following dates and please ensure an appointment is made especially if there is a requirement for a colour and perm:

Wednesday, 16th November
Wednesday, 14th December

In January date is to be confirmed most probably at the end of that month.

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TROPICAL FUN

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